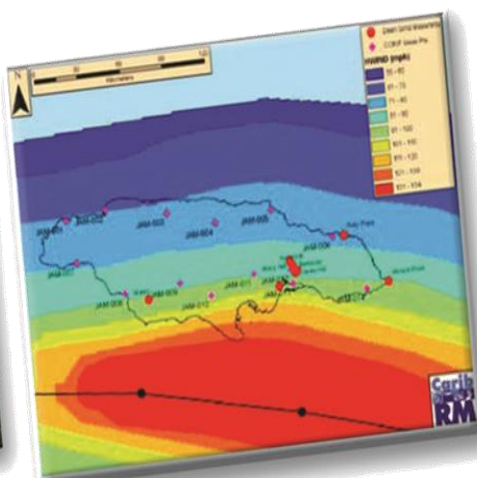


STAKEHOLDER FEEDBACK – A SYNOPSIS OF THE STAKEHOLDER ASSESSMENT OF CCRIF – 2011- 2014



Stakeholders who Participated in the Assessment

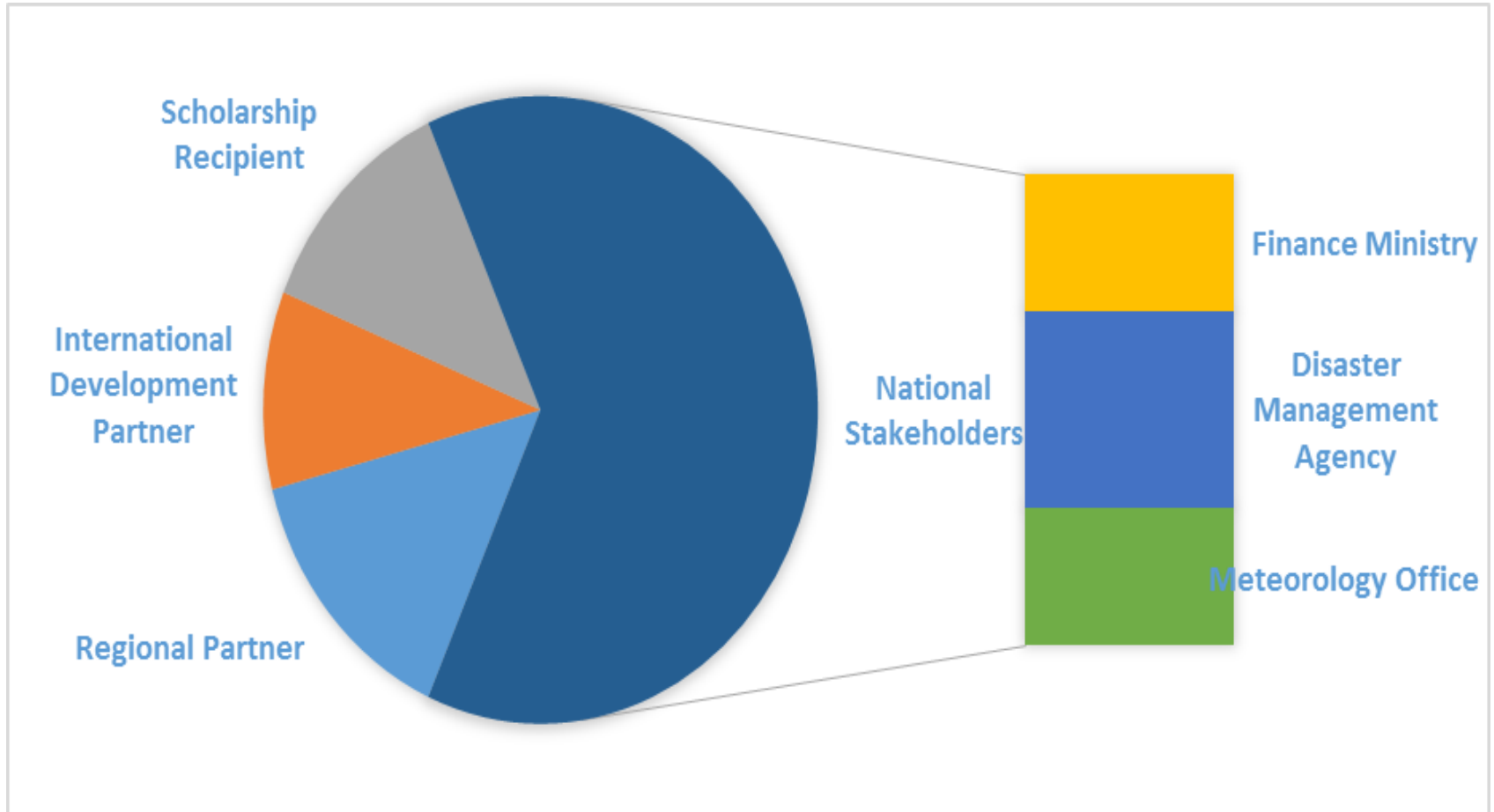


- National stakeholders:
 - ministries of finance
 - disaster management organisations
 - meteorological services
- Regional partner agencies (with which CCRIF has an agreement)
- International development partners (donors)
- Persons who have received a CCRIF Scholarship

Profile of Respondents

- ❑ 49 persons
- ❑ 15 CCRIF member countries + BVI (DDM) and Guyana (scholarship recipient)
- ❑ National stakeholders, partner organizations, IDPs, scholarship recipients:
 - ❑ 63% national stakeholders
 - ❑ 14% regional partner organisations
 - ❑ 10% IDPs
 - ❑ 12% scholarship recipients

Profile of Respondents





All stakeholders

MAIN FINDINGS

CCRIF Products

2014 Results

98% of respondents aware
of at least 1 CCRIF product
90% most familiar with TC
policy
71% familiar with EQ policy
98% aware of XSR product
51% were aware of the LPP

2011 Results

100% of respondents aware
of at least 1 CCRIF product
100% aware of the TC policy
90% aware of EQ policy
60% aware that CCRIF was
developing XSR product

**Other hazards CCRIF should cover: drought, landslides,
fires, flooding**

Sectors: agriculture, utilities

CCRIF Payout Coverage

2014 Results

90% understood that CCRIF payouts were not intended to cover the entire loss of government revenue

38% believed that most stakeholders in their countries (or the region) understood

2011 Results

More than 80% understood that CCRIF payouts are not intended to cover the entire loss of government revenue

Some believed that the level of understanding had increased over the past few years as a result of more discussion and dissemination of information such as the hazard event reports.

Technical Assistance Programme

2014 Results

88% aware of TA Programme

88% aware of scholarship programme

33% aware of the ECA Study (50% reading report)

61% aware that CCRIF had partnerships with other organizations; a few identified an organization with which CCRIF does not have an MOU (e.g. OAS, CDB)

2011 Results

92% aware of at least one aspect of the CCRIF TA programme

70% aware of the CCRIF scholarship programme

54% had knowledge of the ECA Study with 50% of these respondents reading the ECA report

40% aware of the work undertaken by CCRIF with respect to Haiti's reconstruction

Real-Time Forecasting System

2014 Results

80% aware of the CCRIF RTFS
29% had used the RTFS (outside of the training exercise)
14% responded that they or someone else in their organization had participated in the online training course

2011 Results

82% aware of the RTFS
50% of these respondents had used it. Many of the respondents indicated that they would participate in the 2011 2-day RTFS online training course

Many persons requested more information about the relationship between the RTFS and Dewetra, indicating that more resources seem to be used to develop Dewetra recently.

CCRIF Communication

2014 Results

94% viewed CCRIF's communication to its stakeholders to be very good to excellent

6% felt that CCRIF was not aggressive enough in its communication

82% have used the CCRIF website, usually to locate specific information

37% knew they could follow CCRIF on Twitter

2011 Results

86% viewed CCRIF's communication to its stakeholders to be good to excellent

6% indicated that it was not good

82% of respondents had browsed the CCRIF website and found it useful to locate desired documents and information.

CCRIF Ownership

2014 Results

2011 Results

37% familiar with the ownership of CCRIF although many were not completely certain.

Of these, 88% were aware that CCRIF is now an SPC but approximately 60% did not know what that meant.

Not applicable

CCRIF Governance

2014 Results

49% familiar with how CCRIF was governed

86% had met the CEO or at least one member of the Board or Team:

- 54% had met with the CEO

- 54% with at least one member of the Board

- 61% with at least one member of the CCRIF Team

2011 Results

80% of respondents had met with or knew one or more members of the CCRIF Team
More than 50% of these respondents were not aware of who the members of the Board were or had met any of them

CCRIF as a Caribbean Entity

2014 Results

80% indicated that CCRIF was definitely a Caribbean entity
Others acknowledged that CCRIF served the Caribbean and was created in and for the Caribbean
90% of respondents stated that CCRIF was an integral part of disaster risk management in the Caribbean

2011 Results

96% indicated that CCRIF was a Caribbean entity and an integral part of disaster risk management in the Region.
Respondents showed great pride that CCRIF was the first and only multi-country risk pool in the world and could be a model for other small island states.

CCRIF's Expansion into Central America

2014 Results

54% aware that CCRIF will soon be offering coverage to Central American countries.

77% indicated potential advantages:

- Reduced premiums

49% indicated potential disadvantages:

- Inability to cover increased payouts

- Loss of focus on the Caribbean

2011 Results

Not applicable

CCRIF's Impact on Increasing DRM Focus

2014 Results

58% indicated that CCRIF has played a critical role in importance of DRM

Also, the occurrence of hazard events and their socio-economic impacts have also led to increased importance being placed on DRM

42% indicated that CCRIF had not played a critical role in this regard

2011 Results

64% indicated that CCRIF has played a critical role in enabling policy makers to assign greater importance to DRM

Respondents indicated that CCRIF has created a mechanism for the alignment of fiscal policy with disaster management objectives

CCRIF's Impact on Increasing Collaboration

2014 Results

42% indicated CCRIF has played a key role in bringing different key players together to discuss DRM. CCRIF may not be the sole driver of this.

55% of respondents were not aware of increased interaction due to the existence of CCRIF but many felt that it was important for CCRIF to do so.

2011 Results

62% indicated that CCRIF had played a key role in bringing different, but key players together to discuss DRM and the role of insurance in this arena.

Respondents saw this as foresight on the part of CCRIF.

CCRIF's Service to the Caribbean

2014 Results

82% felt that CCRIF is providing a good service to Caribbean governments

8% said they were not sure if CCRIF was providing a good service to the Region

8% indicated that CCRIF is not providing a good service to the Region - many questioned the value of countries' membership in CCRIF when they had not received a payout

2011 Results

88% felt that CCRIF was providing a good service

6% were not sure

1 respondent indicated that CCRIF does not provide a service but is an instrument for disaster management

Thank You

Contact us at pr@ccrif.org
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 CCRIF SPC